

# UNDERSTANDING TELEMEDICINE AT OMAHA PAIN

## HOW TO USE HALE HEALTH DESKTOP

### GETTING SET-UP

**STEP 1**

Upon having your telemedicine appointment scheduled, you will receive an access code from our staff which you can write below for reference. Then you will get an email asking you to go to the app store. You do not need to download that app. Go to Step 2 to register.

MY ACCESS CODE

**STEP 2**

In your web browser enter this as the website **go.hale.co/activate**  
Please enter your legal name as it would appear on your Drivers License. Everytime you enter the site it will require your password. You may write that here for your reference

MY PASSWORD

### DAY OF APPOINTMENT

**CHECK IN:** Approximately 15 minutes before your appointment time you will receive a call from our Front Desk to assist you with check in and collect a copay or payment if applicable.

**NEXT STEP, JUST WAIT FOR A CALL:** Do nothing at this time there is no need to log into your app at this time. A member of our clinic team will call you when they are ready for you to log into the app.

### GO TO YOUR WEB BROWSER AND GO TO **APP.HALE.CO**

Our clinic member will let you know when it is time to log in.  
Enter username and password you signed up with.

Once on this screen click Join Visit once a clinic members tells you to join.

